Hughes Federal Credit Union

The Hughes Voice Response System is a fast, convenient way to access your account information 24 hours a day, 7 days a week from the comfort of your home, office, hotel room, or anywhere there’s a touch-tone phone. You can reach Voice Response by calling 520-205-5555.

Among other things, you can use the Voice Response System to:

- Find out your account balances
- Transfer funds between accounts
- Transfer to make loan payments
- See if a check has cleared or a deposit has been made
- Check on your year-to-date dividends

Refer to this chart to familiarize yourself and save time when using the convenience of Voice Response.

<table>
<thead>
<tr>
<th>Branch</th>
<th>Address</th>
<th>Operating Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cortaro Branch</td>
<td>7820 N. Cortaro</td>
<td>M-Th 9-5, Drive-thru 7:30-5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fri 9-6, Drive-thru 7:30-6</td>
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<tr>
<td></td>
<td></td>
<td>Sat 9-1, Drive-thru 9-1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ATM</td>
</tr>
<tr>
<td>Thornydale Branch</td>
<td>7970 N. Thornydale</td>
<td>M-Th 9-5, Drive-thru 7:30-5</td>
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<tr>
<td></td>
<td></td>
<td>Fri 9-6, Drive-thru 7:30-6</td>
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<tr>
<td></td>
<td></td>
<td>Sat 9-1, Drive-thru 9-1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2 ATMs</td>
</tr>
<tr>
<td>Hermans Road Branch</td>
<td>951 E. Hermans Rd.</td>
<td>M-Th 9-5, Drive-thru 7:30-5</td>
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<td></td>
<td></td>
<td>Fri 9-6, Drive-thru 7:30-6</td>
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<tr>
<td></td>
<td></td>
<td>Sat 9-1, Drive-thru 9-1</td>
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<tr>
<td></td>
<td></td>
<td>ATM</td>
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<tr>
<td>Pantano Branch</td>
<td>280 N. Pantano</td>
<td>M-Th 9-5, Drive-thru 7:30-5</td>
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<td>Fri 9-6, Drive-thru 7:30-6</td>
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<tr>
<td></td>
<td></td>
<td>Sat 9-1, Drive-thru 9-1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2 ATMs</td>
</tr>
<tr>
<td>Speedway Branch</td>
<td>3131 E. Speedway</td>
<td>M-Th 9-5, Drive-thru 7:30-5</td>
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<td></td>
<td></td>
<td>Fri 9-6, Drive-thru 7:30-6</td>
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<tr>
<td></td>
<td></td>
<td>Drive-up ATM</td>
</tr>
<tr>
<td>Vail Branch (Open Date TBA)</td>
<td>9036 S. Houghton Rd.</td>
<td>M-Th 9-5, Drive-thru 7:30-5</td>
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<td>Fri 9-6, Drive-thru 7:30-6</td>
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<tr>
<td></td>
<td></td>
<td>Sat 9-1, Drive-thru 9-1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2 ATMs</td>
</tr>
<tr>
<td>Voyager Resort Branch</td>
<td>8701 S. Kolb</td>
<td>M-F 8:30-4:30</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ATM</td>
</tr>
<tr>
<td>Wetmore Branch</td>
<td>971 W. Wetmore</td>
<td>M-Th 9-5, Drive-thru 7:30-5</td>
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<td>Fri 9-6, Drive-thru 7:30-6</td>
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<td></td>
<td></td>
<td>Sat 9-5, Drive-thru 9-5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2 Drive-up ATMs</td>
</tr>
</tbody>
</table>

Mailing Address
PO Box 11900
Tucson, AZ 85734-1900
520-794-8341
800-253-8245 outside Tucson
520-205-5839 FAX

24-Hour Voice Response
520-205-5555

Member Service Center
888-837-6500

Loan by Phone
888-304-6855

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HughesFCU NMLS #411592

HughesFCU.org
520-794-JOIN

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520-794-JOIN

Quick Reference Guide
Hughes Federal Credit Union 24-Hour Voice Response Phone System

Conduct financial transactions with your mobile phone or any touch-tone phone anytime day or night. Please be sure to have your member number and phone access code to access Voice Response.

Press 1 for English or 2 for Spanish
Enter Member Number
Enter Access Code

1 Account & Loan Inquiries
2 Payments, Transfers, and Withdrawals
3 Other Activities
5 Disconnect (or hang up)

1 Account Balance Inquiry
1 Savings account
2 Checking account
3 Other account balances

2 Account History
1 List of deposits
2 List of withdrawals
3 Dividends earned year-to-date
4 List of all activities

3 Cleared Checks
1 List of checks on your checking account
2 Specific check on your checking account
3 List of checks on selected account
4 Specific check on selected account

4 Loan Inquiry
1 Balance and payment amounts on your Line of credit loan
2 Balance and payment amounts for other loans
3 Loan interest paid year-to-date

2 Payments, Transfers, and Withdrawals

1 Make a Loan Payment
1 Loan payment from your saving account
2 Loan payment from your checking account
3 Loan payment from another account
4 Loan payment from a loan advance

2 Make a Transfer
1 Savings to checking transfer
2 Checking to savings transfer
3 Loan to checking transfer
4 Loan to savings transfer
5 Select accounts for transfer
6 Select a loan and account for transfer

3 Make a Cross-Member Transfer
1 Transfer To Your Membership
1 Account to account transfer
2 Account to loan transfer
2 Transfer From Your Membership
1 Account to account transfer
2 Loan to account transfer
3 Account to loan payment
4 Loan to loan payment

3 Other Activities

1 Choose a different membership

2 Change access code

3 Stop payments
1 Single stop payment
2 Stop payment range
3 Stop payment by amount

4 Report lost/stolen card
1 Report as lost
2 Report as stolen
1 Report all cards as lost or stolen
2 Report credit cards only
3 Report debit cards only
4 Report ATM cards only

For rates, please visit HughesFCU.org

520-205-5555

Additional Options
Press 9 Repeat menu option
Press * Return to previous menu
Press 0 Credit Union Assistance

For rates, please visit HughesFCU.org