

VOICE RESPONSE

The Hughes Voice Response System is a fast, convenient way to access your account information 24 hours a day, 7 days a week from the comfort of your home, office, hotel room, or anywhere there's a touch-tone phone. You can reach Voice Response by calling 520-205-5555.

Among other things, you can use the Voice Response System to:

- Find out your account balance
- Transfer funds between accounts
- Transfer to make a loan payment
- See if a check has cleared or a deposit has been made
- Check on your year to date dividends

Refer to the chart to familiarize yourself and save time when using the convenience of Voice Response.

HUGHES FEDERAL CREDIT UNION 24-HOUR VOICE RESPONSE PHONE SYSTEM

Press 1 for English or 2 for Spanish
Enter Member Number
Enter Access Code

Conduct financial transactions with your mobile phone or any touch-tone phone anytime day or night.
Please be sure to have your member number and phone access code to access Voice Response.

- 1 Account & Loan Inquiries
- 2 Payments, Transfers, and Withdrawals
- 3 Other Activities
- 5 Disconnect (or hang up)

520-205-5555

ADDITIONAL OPTIONS

- Press 9 Repeat menu option
- Press * Return to previous menu
- Press 0 Credit Union Assistance

1 Account and Loan Inquiries

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| 1 Account Balance Inquiry <ul style="list-style-type: none">1 Savings account2 Checking account3 Other account balances | 2 Account History <ul style="list-style-type: none">1 List of deposits2 List of withdrawals3 Dividends earned year-to-date4 List of all activities | 3 Cleared Checks <ul style="list-style-type: none">1 List of checks on your checking account2 Specific check on your checking account3 List of checks on selected account4 Specific check on selected account | 4 Loan Inquiry <ul style="list-style-type: none">1 Balance and payment amounts on your Line of credit loan2 Balance and payment amounts for other loans3 Loan interest paid year-to-date |
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2 Payments, Transfers, and Withdrawals

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| 1 Make a Loan Payment <ul style="list-style-type: none">1 Loan payment from your saving account2 Loan payment from your checking account3 Loan payment from another account4 Loan payment from a loan advance | 2 Make a Transfer <ul style="list-style-type: none">1 Savings to checking transfer2 Checking to savings transfer3 Loan to checking transfer4 Loan to savings transfer5 Select accounts for transfer6 Select a loan and account for transfer | 3 Make a Cross-Member Transfer <ul style="list-style-type: none">1 Transfer To Your Membership<ul style="list-style-type: none">1 Account to account transfer2 Account to loan transfer2 Transfer From Your Membership<ul style="list-style-type: none">1 Account to account transfer2 Loan to account transfer3 Account to loan payment4 Loan to loan payment | 4 Make a Check Withdrawal <ul style="list-style-type: none">1 Mail a check from your savings account2 Mail a check from a specified account |
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3 Other Activities

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| 1 Choose a different membership | 2 Change access code | 3 Stop payments <ul style="list-style-type: none">1 Single stop payment2 Stop payment range3 Stop payment by amount | 4 Report lost/stolen card <ul style="list-style-type: none">1 Report as lost2 Report as stolen<ul style="list-style-type: none">1 Report all cards as lost or stolen2 Report credit cards only3 Report debit cards only4 Report ATM cards only |
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