The Voice Response System

The Hughes Voice Response System is a fast, convenient way to access your Credit Union accounts 24 hours a day, 7 days a week, from the comfort of your home, office, hotel room, or anywhere else there's a touch-tone phone. You can reach Voice Response by calling (520) 205-5555. A Spanish-language version is available at (520) 205-5502.

Among other things, you can use the Voice Response System to:

- Find out your account balances
- Transfer funds between accounts
- Transfer to make loan payments
- See if a check has cleared or a deposit has been made
- Check on your year-to-date dividends

Refer to this chart to save yourself a little time the next time you use the Voice Response System.

Locations and Hours

Mailing Address
PO Box 11900
Tucson, AZ 85734-1900

(520) 794-8341
(800) 253-8245
(520) 205-5839 Fax

24-Hour Voice Response
(520) 205-5555

AnyHour Loan
(877) 999-LOAN (5626)

Wetmore Branch
971 W. Wetmore Road
M-Th 9:00 am–5:00 pm
Drive-in 7:30 am–5:00 pm

Fri 9:00 am–6:00 pm
Drive-in 7:30 am–6:00 pm

Sat 9:00 am–5:00 pm
Drive-in 9:00 am–5:00 pm
2 Drive-up ATMs
(No surcharges)

Hermans Road Branch
951 E. Hermans Road
M-Th 9:00 am–5:00 pm
Drive-in 7:30 am–5:00 pm

Fri 9:00 am–6:00 pm
Drive-in 7:30 am–6:00 pm
ATM (No surcharges)

Speedway Branch
3131 E. Speedway
M-Th 9:00 am–5:00 pm
Drive-in 7:30 am–5:00 pm

Fri 9:00 am–6:00 pm
Drive-in 7:30 am–6:00 pm
2 ATMs (No surcharges)

Pantano Branch
280 N. Pantano
M-Th 9:00 am–5:00 pm
Drive-in 7:30 am–5:00 pm

Fri 9:00 am–6:00 pm
Drive-in 7:30 am–6:00 pm

Sat 9:00 am–1:00 pm
Drive-in 9:00 am–1:00 pm
2 ATMs (No surcharges)

Thornydale Branch
7970 N. Thornydale
M-Th 9:00 am–5:00 pm
Drive-in 7:30 am–5:00 pm

Fri 9:00 am–6:00 pm
Drive-in 7:30 am–6:00 pm

Sat 9:00 am–1:00 pm
Drive-in 9:00 am–1:00 pm
2 ATMs (No surcharges)

Voyager Resort Branch
8701 S. Kolb Road
M-F 8:30 am–4:30 pm
ATM

HFCU Financial Services
971 W. Wetmore Road
Tucson, AZ 85705
(520) 294-4140
(520) 806-3138 Fax

*Securities & Insurance products offered through LPL Financial & its affiliates, Member FINRA/SIPC

Not NCUA Insured	No Credit Union Guarantee	May Lose Value

Hughes Federal Credit Union
Yours for the asking™

(520) 794-8341
(800) 253-8245
www.hughesfcu.org

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EQUAL HOUSING LENDER

NCUA

Hughes Federal Credit Union
Yours for the asking™

The Voice Response System

Quick Reference Guide

Hughes Federal Credit Union Voice Response System

Start Here — Greeting — Press "1" for Touch Tone or say "voice" for Voice Recognition

- Select an Account—or Press 1
- Transfer Money—or Press 2
- All Accounts Balance—or Press 3
- General Information—or Press 4
- Product Information—or Press 5
- More Choices—or Press 6
- Repeat Choices—or Press *
- Operator—or Press 0

1 ACCOUNT SELECTION

Enter Member #
Enter Voice Response PIN

Select Your Account Type
Hear Summary Info

*

SAVINGS

Account Summary—1
More Details—2
- All Transactions—1
- Deposits—2
- Withdrawals—3
- Dividends—4

Transfer Money—3
Another Account—4
More Choices—5
- Lost/Stolen Cards—1

or

CHECKING

Account Summary—1
More Details—2
- All Transactions—1
- Cleared Checks—2
- Deposits—3
- Withdrawals—4
- More Choices—5
  - Dividends—1
  - Specific Checks—2

Transfer Money—3
Another Account—4
More Choices—5
- Lost/Stolen Cards—1

or

LOANS

Account Summary—1
More Details—2
- All Transaction History—1
- Last Payment Info—2
- Next Payment Info—3
- Last Year and YTD Interest—4

Transfer Money or Make Payments—3
Another Account—4
More Choices—5
- Lost/Stolen Cards—1

or

TERM SHARES (CDs)

Balance Summary—1
More Details—2
- Last Year and YTD Dividends—1
- All Transaction History—2

or

IRA

2 TRANSFER MONEY

3 ALL ACCOUNTS BALANCE

4 GENERAL INFORMATION

Branch Information—1
Hughes ATM Locations—2
Lost/Stolen Cards—3

5 PRODUCT INFORMATION

Rates and Products—1
- Savings—1
- Checking—2
- Loans—3
- Credit Cards—4

6 MORE CHOICES

Lost/Stolen Cards—1
Change PIN—2
Log on with member #—3

Voice Response System Quick Reference Guide

(520) 205-5555 ENGLISH

(520) 205-5502 SPANISH

*Options will depend on what accounts you have at the Credit Union.